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A Teniz Service M-I SWACO Enterprise

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## **QUALITY, HEALTH, SAFETY AND ENVIRONMENT (QHSE) POLICY**

The long-term business success of "Kaz M-I" LLP depends on our ability to continually improve the quality of our services and products while protecting people and the environment.

Emphasis must be placed on operational safety, human health, environmental protection, service quality / product quality improvement and community goodwill.

"Kaz M-I" LLP is responsible for commitment of this Policy in the best interests of all our stakeholders: our customers, employees, shareholders, contractors and the communities where we live and work.

Top Management plays a key role in formation of the positive operational safety culture, setting and implementation of the goals in quality, health, operational safety and environment.

All employees of the Partnership are responsible for the commitment within requirements of this Policy and Integrated Management System (IMS) of "Kaz M-I" LLP.

We are committed to:

- Protect and strive for improvement of health and operational safety of our people at all times;
- Improve quality of our and provided services continually;
- Identify, minimize and eliminate wastes as per valid legal requirements;
- Minimize our impact on the environment through pollution prevention, reduction of our natural resources consumption and emissions, reduction and recycling of wastes;
- Review, implement corrective actions in case of non-conformances in service quality / product quality;
- Meet specified customer requirements and ensure continues customer satisfaction;
- Set measurable quality, health, operation safety and environmental goals. To assess these
  goals and continually improve required business processes as per decisions made on
  management review;
- Perform risk assessment and activities for its reduction in sphere of quality, health, operational safety and environment protection;
- Respond and restore infrastructure after any emergency situations and business process failure in operations;
- Apply our technical skills to all quality, health, operational safety and environmental aspects and impacts in design and provision of our service and product;
- Communicate our "quality, health, safety and environment policy" with our stakeholders and reward any outstanding QHSE performance.

This Policy shall be regularly reviewed to ensure ongoing compliance to integrated management system requirements of the Partnership and legal requirements of the Country.

This Policy shall be communicated to all employees, interested parties and community. This Policy shall be regularly reviewed by Top Management and be corrected in accordance with recent changes and challenges.

General Director of «Kaz M-I» LLP

**Danil Latsin**